



## *Java Jack's Bed and Breakfast Covid-19 Policies and Guidelines*

*While a welcoming home-away-from-home stay is always our goal, currently we're extremely mindful of the focus on taking precautions against COVID-19. We take our responsibility with this very seriously.*

### ***Guest Safety***

*At Java Jack's Bed and Breakfast we have implemented COVID-19 best practices and processes to ensure your safety and comfort. We ask all guests to respect physical distancing, exercise personal hygiene best practices, there is a sanitizing station at the entrance. We encourage you to use them upon entering and exiting the premises. If there are other guests in the house, we encourage you to wear face masks when in common areas.*

### ***Breakfast***

*Seating will be arranged ½ hour intervals depending on the number of rooms booked and the number of guests to ensure a proper cleaning regime can be maintained between guests. All safety precautions will be used by us during all food preparation. Just come to the table and the continental breakfast is self serve in the dining room. At this time, we ask that you go to the kitchen and the hot item will be waiting for you in the oven. Please use the clean tea towel available to take it from the oven. Every effort has been taken to avoid touching plates and beverage containers prior to service.*

### ***Cleaning Protocols***

*We take great pride in maintaining a clean and welcoming environment for guests. While our regular cleaning protocols are rigorous, we have put additional protocols in place during this period where the containment of COVID-19 is paramount. We have increased the frequency of cleaning key public spaces, wiping down frequently touched items such as door handles, remote controls and light switches with a no rinse sanitizer. Guest rooms are now left idle for 24 hours after guest checkout, before a thorough cleaning takes place.*

### ***Hotel Amenities***

*We have limited the availability of some amenities including common areas and food and beverage operations. These adjustments to available amenities will remain until new direction is received from local health authorities. Please let us know if there is something that we can provide that is not available for you.*

### ***Unwell Guests***

*Should a guest be identified as unwell, the guest should determine if they are exhibiting symptoms of COVID-19 including: Headache High fever, Fatigue/drowsiness, Sore throat, cough, chest congestion, difficulty breathing, Muscle aches and pain, Whether they have been in contact with someone diagnosed with COVID-19*

*If two or more of the identified symptoms and/or situations are true for the individual, the individual will be asked to self-isolate, and a doctor will be contacted on their behalf so that the individual can be evaluated. Should a Java Jack's guest be identified as having a confirmed case of COVID-19, the local health authority will be immediately contacted, and the property will take direction from our health authorities.*

### ***Personal Hygiene Best Practices***

*All staff and guests are asked to use best practices associated with minimizing exposure and spread of germs and associated illnesses. Diligence in regular hand washing, the use of anti-bacterial hand sanitizers and no rinse approved sanitizers, coughing or sneezing into their sleeve (never hands) and minimizing face touching. Our staff will wear a mask as a precaution inside the house when occupied with guests. We understand the necessity of prioritizing guest and staff safety at this time and our goal is to respect the processes and protocols while ensuring a warm and welcoming experience. If you have any questions or concerns, we would love to hear them and work to correct any deficiencies.*

*Owners: Colleen and Les Hiscock 905-875-8590 or 905-875-8493*